

Avenir Financial Federal Credit Union Social Media Policy & Disclaimer

Member participation through any of Avenir Financial Federal Credit Union interactive social media outlets is welcomed, and members are encouraged to share their experiences and suggestions.

In order to maintain focused and productive communication and a minimum standard for expectations of conduct, Avenir Financial Federal Credit Union has established the following policies/guidelines:

1. To ensure respectful, productive, and informative communication, Avenir Financial Federal Credit Union will not post or will remove any comments that Avenir Financial, in its sole discretion, perceives to include, but not limited to, any of the following:
 - focus on selling a product or service or that is intended to divert traffic to a particular website for personal or monetary gain, including spam;
 - off-topic content;
 - unlawful information;
 - disrespectful statements or personal attacks on any individual or entity;
 - comments submitted with malicious intent;
 - profane, threatening, obscene, sexually explicit, or racially or ethnically derogatory statements; and
 - user account details or other personal information (e.g., account numbers, PINs, addresses, Social Security numbers).
2. Avenir Financial Federal Credit Union will remove comments and block or permanently ban users who Avenir Financial perceives to have violated the guidelines set forth or abused Avenir Financial social media outlets for any purpose other than for their intended use.
3. All laws that govern the use of copyrights, trademarks, etc. will be followed.
4. Avenir Financial Federal Credit Union reserves the right to immediately change these guidelines at any time at its sole discretion and will keep the most current guidelines available to users online.
5. Comments in HTML format or URLs will not be accepted. All entries should be in plain text.
6. Avenir Financial Federal Credit Union cannot accept comments from individuals under the age of 13.
7. Avenir Financial Federal Credit Union does not endorse any comments made by its employees on any of its social media outlets. Statements and comments made are the views of the employee making them and do not in any way represent the views or opinions Avenir Financial. Any comments and opinions posted to any social media outlet by an Avenir Financial employee shall never be used as an official comment or endorsement of an Avenir Financial authorized spokesperson.
8. Avenir Financial Federal Credit Union reserves the right without notice to immediately terminate, modify, or amend any of its social media outlets and access to its social media outlets.
9. Avenir Financial Federal Credit Union recognizes the importance of securing your financial information. As Avenir Financial will never ask you for private information, **do not** disclose any secure information, including account usernames, account numbers, passwords, PINs, Social Security numbers, or account details on Avenir Financial's social media or requested through or under the guise of Avenir Financial's social media. Please inform Avenir Financial's Member Care Center immediately at 928.783.8881 or toll free at 888.783.8881 if such information is requested of you.